



ACI Hearing & Balance Center, Inc.

An Audio-Vestibular Laboratory

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Doctor of Audiology/Owner

Lyric Hearing Aid Subscription Agreement

Delivery: I received my hearing aid(s) on _____. I have been instructed in their proper use and care as well as how to remove them from my ear. I have been given the Lyric delivery package including my medical alert card. _____ (Please initial to indicate you have read and agree with these statements).

Subscription Terms: Lyric hearing aid(s) are purchased on a subscription basis which is for 365 days from the date on the initial delivery (listed above) or for 8 units per ear per year, whichever comes first. The subscription includes the devices, starter kit, programming of all units needed and professional fitting services. If a patient exceeds their 8 units before the 365 day subscription expiration date they may do an early renewal or buy units as needed at a cost of \$300.00 per unit. Patients may elect to extend their subscription into either a 2 or 3 year subscription. The price for the multi-year subscription will be discounted by \$100.00 per unit per year if you choose this option within 60 days of receiving your first Lyric. No discount is offered when renewed after the 60 days.

Trial & Refund Policy: You have a 30 day Risk Free Trial on these hearing aid(s). If they are returned and your subscription is cancelled within 30 days of the delivery date listed above then we will refund 100% of all money paid (minus any testing fees). As of the 31st day, the subscription will be considered as confirmed and the manufacturer will be advised that you wish to continue your subscription for the year. Extensions on this trial period may be granted only by the manufacturer and only under special circumstances.

Warranty: This assistive device is warranted to be specifically fit for the particular needs of you, the buyer. If the device is not specifically fit for your particular needs, it may be returned to the fitter within 30 days of the date of actual receipt by you or completion of the fitting by the seller, whichever occurs later. If you return the device the seller will immediately replace or adjust the device or promptly refund the total amount paid. This warranty does not affect the protections and remedies you may have under other laws.

Nonpayment: Should any payment be late then all payments become due and payable plus 1% interest per month, compounded monthly on the entire open balance until paid in full. If collection of this debt requires legal action the purchaser will be responsible to pay all attorney fees, court costs, and collection fees.

Fitting
Right / Left

Size

Serial Numbers

The buyer has read this agreement and by signing hereby acknowledges full disclosure of its contents and agrees to the terms set forth above.

Signature _____

Print Name _____

Date _____